

## WATER SYSTEM UPDATE

August 17, 2021

Dear Detroit Water Customers:

There has been a report that a City contractor or employee informed a property owner that the water system is contaminated and that it is unsafe for you to drink the water.

It is true that there are about 92-service lines that run from the City's water mains to the water meters on individual properties that were identified as needing to be replaced based on the testing the City conducted earlier in the summer. About 50 of these lines are being replaced by R&G Construction, while the other 40+ will be replaced by a contractor the City is currently in the process of hiring. The worker who made contact with the resident was from R&G Construction and provided bad information.

If you have questions regarding the quality of the water at your specific service address, please review the [VOC Sampling Map](#) on the City's web page that shows which lots have been cleared for drinking water and which have not. In addition, you are welcome to contact City staff at **503-854-3496** for the specific test date received from our testing lab.

We are sorry for the confusion and promise you that your safety is our highest priority. We appreciate your patience while we continue working to rebuild the water system and the community.

Thank you,

City of Detroit  
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