

Detroit Water System Update

April 15, 2021

The temporary water treatment plant is producing treated drinking water that meets the standards of the Oregon Health Authority. Customers who have had their services cleared for VOC contamination should take the following steps to return drinking water service to their homes:

1. Contact the City of Detroit to have your water service turned back on if you have not already done so. It is important that someone responsible for the home be on site when this is done so that if there are leaks inside the home, the water can be shut off before there is significant damage done to the house.
2. Flush all faucets for 15 minutes. This will clear any of the unfiltered water from the house plumbing. This should include both hot and cold water.
3. Return hot water heater to service.
4. Replace faucet aerators and screens if they were removed.
5. It is important that water customers conserve water as much as possible, as the temporary water treatment plant does not have the capacity of the treatment plant that was destroyed in the fire.
6. Contact the City of Detroit if there are any issues that develop.
7. Please remember residents will need to conserve water until a new permanent facility has completed.